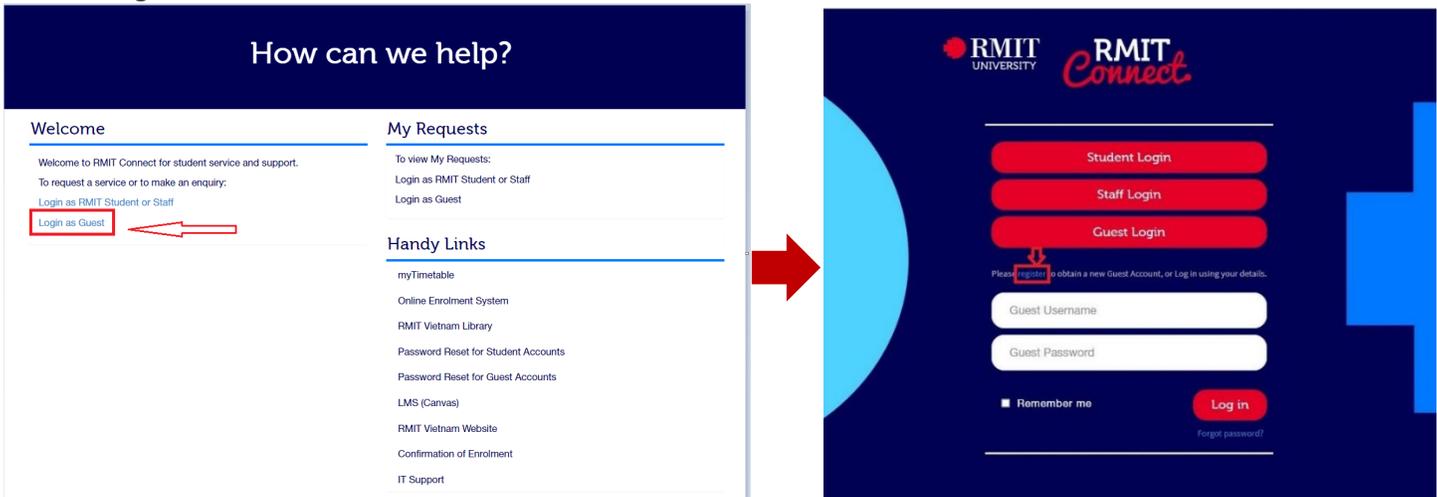


How to make an Enquiry using Guest account via Student Connect Online Portal

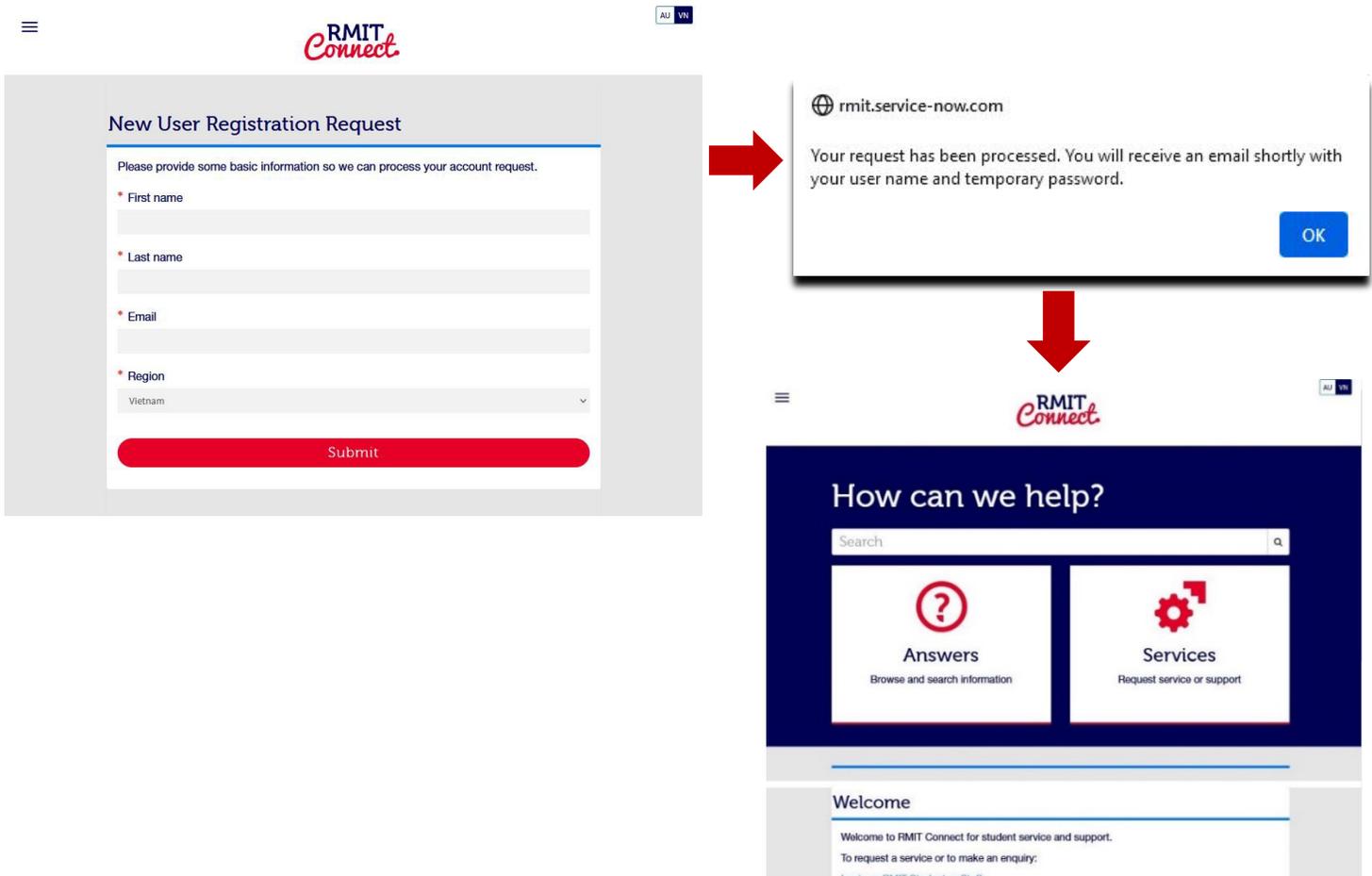
RMIT Vietnam

If you are not a currently enrolled student or if you are a currently enrolled student however could not log in to the Online Portal using your student account, please follow the following steps to register and log in.

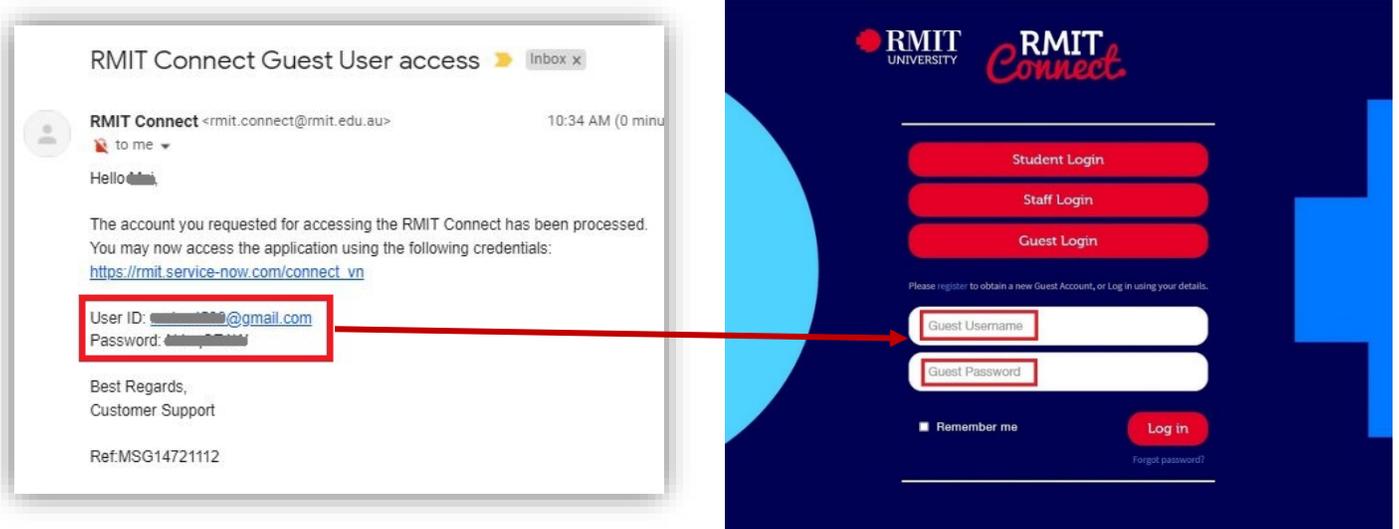
- Go to [Student Connect Online Portal](#), click on **Login as Guest**.
- Click on **Guest Login** to enter guest username and password. If you do not have a Guest Account, please click on **Register** to create a new Guest Account.



- Enter the required information for your new account, then click **Submit**. There will be a pop-up notification informing that you will receive an email with username and password.
- Click on **OK** button, it will direct you to the [Student Connect Online Portal](#) home page. Please click on **Login as Guest**.



- Click on **Guest Login** to enter the username and password that you received though email (Check the email with subject: **RMIT Connect Guest User access**).



- After login, you will be required to change your password. Please input all required information then click **Change password**.

The image shows a screenshot of the 'Change password' form on the RMIT Connect website. The form is titled 'Change password' and includes the RMIT University logo. Below the title, it says: 'You have been given a temporary password. Please change your password to continue.' A note states: 'Please note that fields with an * are mandatory'. The form contains three input fields: 'Current password *', 'Enter a new password *', and 'Confirm your new password *'. Below the 'Enter a new password' field, there are instructions: '8 characters minimum and at least 3 of the following criteria:' followed by a bulleted list: '• one uppercase character', '• one digit', '• one lowercase character', and '• one special character'. At the bottom of the form is a red button labeled 'CHANGE PASSWORD'.

Once successfully log in to [Student Connect Online Portal](#) as Student/Guest, you can start **making an enquiry** based on your needs.



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- Covid Enquiries
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- Work & Study Opportunities

My Requests

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Handy Links

- myTimetable
- Online Enrolment System
- RMIT Vietnam Library
- Password Reset for Student Accounts
- Password Reset for Guest Accounts
- LMS (Canvas)
- RMIT Vietnam Website
- Confirmation of Enrolment
- IT Support

We hope you will find this information helpful.

If you have any questions, please contact [Student Connect](#) at **028 3776 1306** (Saigon South) or **024 3724 5930** (Hanoi) for assistance.