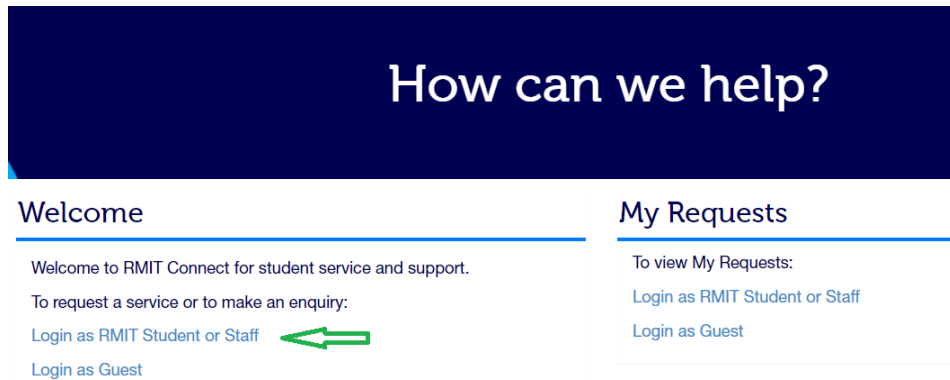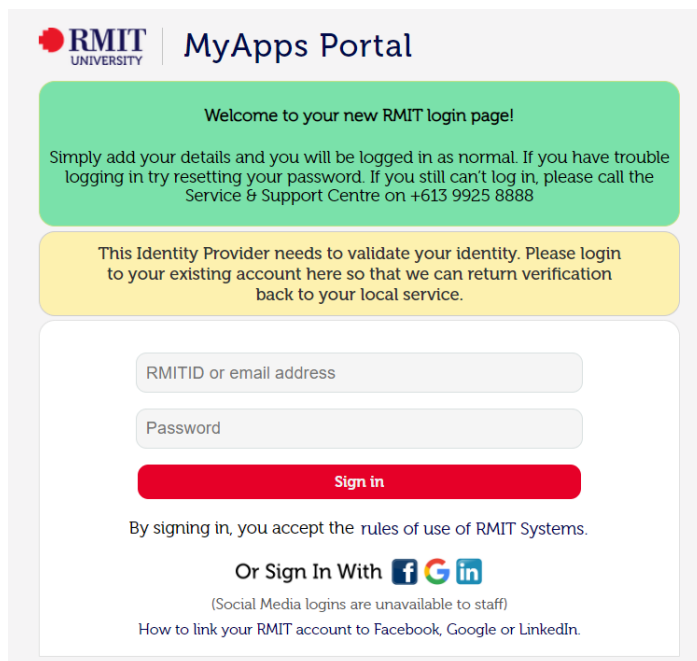# How to make an enquiry via the Student Connect Online Portal

Step 1: Go to the Student Connect Online Portal, and click "Login as RMIT Student or Staff"

Step 2: Enter your Student number and Password in the login screen

Step 3: After login, you can Click on the related Service type and start making an enquiry.

For example, if you wish to update your personal details, you can choose **"Enrolment"**– **"Update personal details"**.
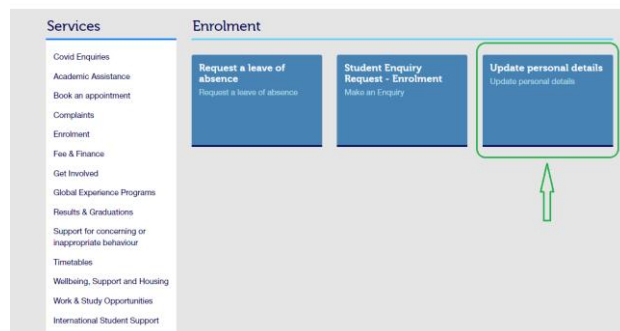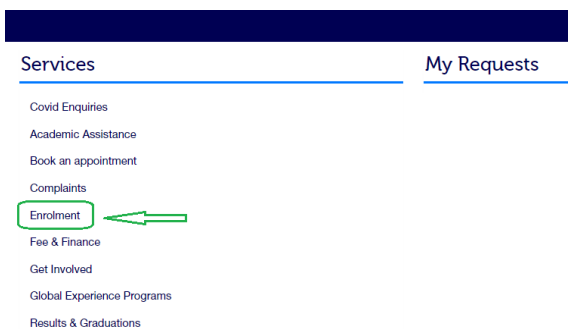
Then select the information that you want to update and click **"Submit"**.

Once submitting your enquiry, you can track its progress under **"My requests"** section.

How can we help?

Services

My Requests ⟵

Covid Enquiries

Academic Assistance

Book an appointment

Complaints

Enrolment

Fee & Finance

If you have questions, please contact [Student Connect](#) at **028 3776 1306** (Saigon South) or **024 3724 5930** (Hanoi) or visit Student Connect on campus.